A Visual Story to support your Meet Santa experience at Lookout Lodge
This Meet Santa experience is **ONLY** available to Meet Santa ticket holders.

It is not included in your Zoo entrance ticket.

The experience is fully booked for all 2022 dates so please do not try to visit the experience in the Zoo without a ticket.
What to wear

The Meet Santa experience takes place at the Lookout Lodges and will be mostly outside.

It can be cold and windy up at this part of the Zoo.

This means you may need to wear warm gloves, a warm hat and a warm coat.
Relaxed Santa Sessions

We will be offering a limited number of relaxed sessions to meet Santa.

These be slightly different to our regular sessions because they include:
- smaller groups
- little to no queuing
- quieter music
- lower lighting
Getting to the experience in the Zoo

Ticketholders for our Relaxed Meet Santa sessions do not need to queue. When you arrive at the Zoo (by car or by foot), please bring your Relaxed Meet Santa ticket with your Zoo ticket or ZSL membership card straight to the entrance.

Then, follow the Meet Santa signs to find your way to Lookout Lodge to meet Santa.

A map of the Zoo can be downloaded here:
Map of ZSL Whipsnade Zoo | Zoological Society of London (ZSL)
Arrival at the experience

An elf will meet you at the entrance to check your Meet Santa ticket.

Other families may be waiting for a later time-slot to enter into the area.

Cars are able to park near the experience, but not directly at it.

The nearest car parks are next to the Penguins or the Viewpoint Restaurant.
Entering the experience

- An elf will direct you through the entrance and into the Elf Village.
- They will give you a card with a Christmas-themed image on it (snowman, reindeer or bauble are examples of the card you might get). When it is your turn to Meet Santa, an elf will call out the image on your card and you can hand your card back to the elf. In the meantime, you can explore the Elf Village.
- Other families will be in the area at the same time.
Elf Village

• Before you Meet Santa, you will be directed by another elf to explore and do activities in the Elf Village
• Each lodge will have instructions and all the equipment you need to make Christmas crafts – either a Christmas wreath or a Christmas fairy using pipe cleaners
• Each lodge has steps that you can climb to enter. Each step is marked with yellow paint, so you can see where to step
Santa's sleigh

- There will be two red Santa sleighs in the Elf Village. One outside the Christmas lodges and the other one after you have been to Meet Santa.

- You are allowed to get into the sleigh and have your photo taken, if you would like.

- The sleigh can get slippery, so please be careful.

- There may be other families on the sleigh when you get there, so you may need to wait your turn.
Cut-out Elves

• Our cut-out elves are dotted around the Elf Village

• You can see these before and after you have met Santa

• Each board includes information about the elves and how their favourite animals adapt to survive in cold temperatures
Missing Key Game

• One of our elves, Noel, fell asleep whilst reading a Christmas story and when he woke up the keys to Jolly’s Toy Emporium was missing!

• While you are at the Elf Village waiting your turn to meet Santa, you can search the village and see if you can find the missing keys

• There will be seven keys in total hidden in the elf village
Meeting Santa

- When an elf calls the image on your card, you will make your way to a Snowman sign and hand your card back in.
- The elf will then direct you down a winding path to Santa’s Lodge.
- When you arrive at Santa’s Lodge, you will meet Santa.
- You can talk to Santa and he will ask you what your name is and what you would like as a present for Christmas.
- Santa will give you a special key to hand into an elf to collect your present.
- Your photo may be taken by an adult.
Leaving the experience

• When you are finished you will leave through the gate which is opposite the toilets

• On your right as you leave will be the reindeer enclosure. There are two reindeer in the enclosure

• The reindeer may come up to the fence or may be eating or standing elsewhere in the enclosure
Other activities at the Zoo – stories and animal talks

• At 11.30am and 1.30pm you can listen to a Christmas story in our Rainforest Room which is next to the Hullabazoo car park and Butterfly House

• These stories will be around 10 minutes long

• There will also be animal talks throughout the day. Look out for the What's on boards and signs around the Zoo (like the one to the right) which will have all the details of the animals you can learn about and at what time
Other activities at the Zoo – fairground rides

• For an additional charge there will be fairground rides you can go on, so you must ask your parent/guardian or carer if you are allowed to go on them.

• There will be a Carousel, Swing Boats, Tea Cup and Saucers and Swing Chairs.
Thank you for visiting.

Merry Christmas!